

Privacy notice

The General Data Protection Regulation 2018

<h3>What we do?</h3> <p>In the North West Independent Hospital (NWIH), we aim to provide you with the highest quality healthcare. To do this we must keep information about you, your health and the care we have provided to you or plan to provide to you. This privacy statement provides a summary of how we use your information.</p> <p>The EU General Data Protection Regulation (GDPR 2018) governs how your personal information is used by organisations, businesses or the government. Under the GDPR, the NWIH is defined as a 'data controller of personal information. We collect information to help us provide and manage healthcare to our patients.</p>	<h3>What kind of personal information does the NWIH collect?</h3> <ul style="list-style-type: none">• Name, address, date of birth, Patient number and next of kin• Details of diagnosis, treatment and hospital visits• Allergies and health conditions <p>The NWIH also records CCTV images for the prevention and detection of crime.</p>
<h3>Why we collect information about you</h3> <p>The people who care for you use your information and records to:</p> <ul style="list-style-type: none">• provide a good basis for all health decisions made by you and your care professionals• allow you to work with those providing care• make sure your care is safe and effective• work effectively with those providing you with care <p>Others in NWIH may also need to use records about you to:</p> <ul style="list-style-type: none">• check the quality of care (called clinical audit)• collect data regarding public health matters• help investigate any concerns or complaints you may have about your health care• teach healthcare workers and help with research	<h3>Information sharing with other organisations</h3> <p>For your benefit we may need to share information from your health records with other organisations from whom you are also receiving direct care, such as NHS hospitals, GP's, social services or other private healthcare organisations e.g. a nursing home. We will always seek your permission to share your information with organisations for purposes other than your direct care. If patient personal data is to be shared with a third party for statistical or research purposes NWIH will notify patients to obtain explicit "opting in" prior to any release of information. However, we will not disclose any health information to third parties without your explicit consent, unless there are exceptional circumstances, such as when the health or safety of others is at risk or where the law requires the disclosure of information.</p> <p>We do not share, send or transfer person identifiable information outside of the European Union.</p>
<h3>What are your rights?</h3> <p>You have the right to withdraw and refuse consent to information sharing at any time but note that not sharing your information may affect the quality and safety of the care you receive.</p> <p>Where information from which you can be identified is held, you also have the right to:</p> <ul style="list-style-type: none">• request that your information is corrected• have your information updated where it is no longer accurate• Your right to withdraw consent for us to share your personal information. You have the right to refuse/withdraw consent to information sharing at any time. We will fully explain the possible consequences to you, which could include delays in you receiving care. <p>For further information please see the Patient Information Leaflet - The General Data Protection Regulation</p>	<h3>How do I access information recorded about i me?</h3> <p>Under the EU General Data Protection Regulations individuals have a right to access information that is held about them by an organisation. If you have undergone medical treatment at NWIH and wish to access your records, please see Patient Information Leaflet "accessing your health records under GDPR".</p> <p>For Data Protection and Privacy for Children, see the Children's Information Leaflet</p> <h3>Further information</h3> <p>If you'd like to find out more about the GDPR changes, please see the Information Commissioner's Office website. If you have any specific questions about ' NWIH's data protection policy and how GDPR affects you, please contact our Data Protection Lead, via info@nwh.co.uk</p>